



QUARTERLY REPORT

Regarding the AB 72 Independent
Dispute Resolution Process

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type and outcome of AB 72 Independent Dispute Resolution Process (IDRP) related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was available September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	2019	1 st Quarter 2020	2 nd Quarter 2020	Total	Percent
IDRP Applications Submitted	39	32	2	1	74	
Type of Service Provided						
Ambulance	2	1	0	0	3	4%
Anesthesiology	28	22	1	0	51	69%
Pathology	5	0	0	0	5	7%
Other	4	9	1	1	15	20%
IDRP Outcome						
Determination Letter Issued	0	22	0	0	22	30%
Default Determination Letter Issued	0	1	0	0	1	1%
Incomplete Application	2	2	0	1	5	7%
Ineligible	13	2	0	0	15	20%
Initiating Party Non-Responsive	0	0	2	0	2	3%
No Payment Received	0	2	0	0	2	3%
Non-Jurisdictional	5	1	0	0	6	8%
Withdrawn	17	3	0	0	20	27%
Pending at the End of the Period	2	1	1	1	1	1%